

August 12, 2020
Tokyu Hotels Co., Ltd.
Tokyo Toranomon Tokyu REI Hotel

Tokyo Toranomon Tokyu REI Hotel to provide quarantine accommodations for mild or asymptomatic cases of COVID-19

During these challenging times, our heart goes out to everyone who has been affected by the pandemic, especially those in recovery.

From April 15th to June 30th, Tokyo Toranomon Tokyu REI Hotel partnered with the Tokyo Metropolitan Government as a temporary medical facility providing guest rooms to COVID-19 patients with manageable symptoms. Due to the recent increase in the number of Coronavirus cases, our hotel will be providing this service to the city once again starting from August 17th.

During this period, hotel management will work with the government and its team of medical professionals to oversee day-to-day operations and ensure the comfort and safety of guests as well as the surrounding community.

We apologize for any inconvenience that this may cause, and we greatly appreciate your understanding and cooperation.

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Start date: Monday, August 17, 2020

- The hotel will be closed to the public during this time. Once our service to the city is complete, the entire building will be disinfected.
- We will inform you about the resumption of business operations through the hotel's website.

Related Inquiries:

- Tokyo Department of Infectious Disease Control
 - Phone: +81-3-5320-4531
- Tokyu Hotels Administration Department
 - Phone: +81-3-3477-6019 (M-F 10:00-17:00)

Reservation Inquiries:

- Tokyo Toranomon Tokyu REI Hotel
 - Phone: +81-3-3431-0109 (M-F 10:00-17:00)