

March 4, 2021

Coronavirus (COVID-19) Updates from Tokyu Hotels

We extend our deepest sympathies to all those affected by the novel coronavirus (COVID-19). Under the guidance of the Ministry of Health, Labor and Welfare for the prevention of transmission and infection of the novel coronavirus and due to the declaration of state of emergency, we regret to inform you that some of our hotels will be temporary closed. Guests with confirmed reservations for these hotels will be contacted to arrange for changes.

Impacted Hotels and Dates are as follows:

Area	Hotels Temporarily Closing	Period of Temporary Closure	Estimated Re-Opening Date
Kanto Region	Shibuya Stream Excel Hotel Tokyu	January 16, 2021 – March 18, 2021	March 19, 2021
	Shibuya Tokyu REI Hotel	January 16, 2021 – March 7, 2021	March 8, 2021
Hokkaido Region	Sapporo Excel Hotel Tokyu	January 20, 2021 – March 7, 2021	March 8, 2021
Kinki Region	Kyoto Tokyu Hotel	January 18, 2021 – March 17, 2021	March 18, 2021

The reopening dates are subject to change.

We will continue to follow the guidelines set forth by our health and public officials to protect the health and wellbeing of our guests and employees.

We deeply appreciate your kind understanding and cooperation and apologize for the inconvenience this may cause.